MY-HITE ADJUSTABLE TABLE

Model Number: FSQAHT

Please Read Instructions Before Use

ASSEMBLY INSTRUCTIONS
Thank you for choosing Friant. We appreciate the trust and confidence you have placed in us and are committed to providing you the best possible product.

» Introduction
Friant offers a comprehensive line of office furniture for every space and requirement, now including My-Hite, a height adjustable table that allows for standing or sitting while working.

» User Notes
1. As with all power-operated products, please follow instructions and handle with care.
2. When moving My-Hite tables, please lift the tables, do not drag them.
3. Check that the load on the table does not exceed limits (220lbs straight, 330lbs corner).
6. Table should be level and aligned at all times.

Important:
When placing table in final location, be sure there is ample room for adjustment around ALL sides, and at the highest (50”) and lowest (24.5”) points the table can reach. Make sure table will not come into contact with any fixed objects (fixed tops, storage, shelving, etc.) while adjusting.

Tools Needed

WARNING:
FAILURE TO FOLLOW THE ASSEMBLY INSTRUCTIONS IN THIS MANUAL CAN RESULT IN PRODUCT DAMAGE, OR PERSONAL INJURY.

Friant & Associates, LLC does not assume any responsibility for product that is altered in any way.

1. Read instructions carefully. Check that no parts are missing.
2. Carefully identify each component, especially those that are similar. The most common mistake is mixing up the order and placement of parts.
3. DO NOT fully tighten screws (leave slightly loose). When the item is fully assembled, prior to turning over, tighten the screws—but do not over tighten.
### Parts List

<table>
<thead>
<tr>
<th>PART#</th>
<th>NAME</th>
<th>PIECES</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Side Bracket</td>
<td>2</td>
</tr>
<tr>
<td>B</td>
<td>Column Leg</td>
<td>2</td>
</tr>
<tr>
<td>C</td>
<td>Crossbeam</td>
<td>2</td>
</tr>
<tr>
<td>D</td>
<td>Center Rails</td>
<td>2</td>
</tr>
<tr>
<td>E</td>
<td>Control Panel</td>
<td>1</td>
</tr>
<tr>
<td>F</td>
<td>Control Box</td>
<td>1</td>
</tr>
<tr>
<td>G</td>
<td>Telescopic Cover Plate</td>
<td>1</td>
</tr>
<tr>
<td>H</td>
<td>Connector Wires</td>
<td></td>
</tr>
<tr>
<td>I</td>
<td>Feet</td>
<td>2</td>
</tr>
<tr>
<td>J</td>
<td>Socket Button Head Bolt M6*20mm</td>
<td>8</td>
</tr>
<tr>
<td>K</td>
<td>Socket Button Head Bolt M6*12mm</td>
<td>16</td>
</tr>
<tr>
<td>L</td>
<td>Wire Manager</td>
<td>3</td>
</tr>
<tr>
<td>M</td>
<td>Truss Head Screw M5*20mm</td>
<td>26</td>
</tr>
</tbody>
</table>

### Installation Steps

**Step 1:** Place worksurface finished side down on a blanket.

**Step 2:** Insert A side bracket into B crossbeam assembly. Repeat with other side bracket.

**Step 3:** Insert C column leg and pad into B crossbeam. Repeat with other leg.
Installation Steps

Step 3: Use 4 socket button head bolts, M6*12mm to attach side bracket, column leg and crossbeam together as shown in detail. Repeat with other leg.

Step 4: Attach I feet to B column leg with J 4 socket button head bolts, M6*20mm. Repeat with other leg.

Step 5: Place worksurface finished side down on a blanket.
Step 6: Place both leg assemblies on worksurface and insert D center rails into C crossbeams as shown. Hole on center rails should be centered between crossbeams. Center leg assembly on the worksurface, leaving 1” on each side.

Step 7: Secure D center rails to C crossbeams with K 8 socket button head bolt M6*12mm.
Installation Steps

Step 8: Ensure the leg assembly is still centered, both side-to-side and front-to-back. Secure the leg assembly to the worksurface with M8 truss head screws M5*20mm.

Step 9: Secure the side bracket to the worksurface with M8 truss head screws M5*20mm.

Step 10: Secure the E control panel in the desired location with M2 truss head screws M5*20mm.

Step 11: Place the F control box in-between crossbeam, on either the left or right side.
Installation Steps

Step 12: Connect E control panel to F control box with H connector wires as shown. Use L wire manager to secure H connector wires to underside of worksurface.

Schematic view of the My-Hite wiring:

Step 13: Install the G telescopic cover plates, leaving exit space for the electrical power cords, and secure to worksurface with M 8 truss head screws M5*20mm

M TRUSS HEAD SCREWS M5*20mm

Insure the length of exposed power cord is sufficient.

Step 14: Turn table right side up, adjust the glides as necessary, and plug the power cord into a 110v outlet.

Make sure the length of the plug-in cord is appropriate to both reach the outlet, AND for the distance the table will travel up and down. Range: 24.5” at lowest to 50” highest.
**FIRST TIME USE:**

Step 15: It is important to reset the control box by holding the down button (V) on the control panel for up to 10 seconds. The desk is now ready for use.

**TO PROGRAM THE MEMORY CONTROL PANEL:**

Adjust the table to the desired height, press the S key and one of the three preset buttons. This position is now saved. Once a preset button is pushed, the table will automatically move to the preset height. Repeat this procedure for each preset button.

**TO SET THE MINIMUM/MAXIMUM HEIGHT LIMITS**

This base is designed to go to its minimum and maximum heights, allowing for the widest possible range. If you prefer to change the setting s to a more narrow range, follow these steps:

Make sure the power is ON and a number reads in the LED display (if no number appears, please follow the Reset procedure described in step 15).

To set the Upper-Limit Position:

1. Use the UP/Down buttons to move the base to the desired maximum height position.  
2. Press and hold the “S” button until the LED display flashes “S-” once and let go of the button.  
3. Then press and release the button 2 more times in quick succession. LED display will change to “999”, and then automatically return to the selected height. The upper limit is now set.

To Set the Lower-Limit Position:

Use the UP/DOWN buttons to move the base to the desired minimum height position. Press and hold the “S” button until the LED display flashes “S-” once and let go of the button. Then press and release the button 2 more times in quick succession. The LED display will change to “000” on the third push and then automatically return to the selected height. The lower limit is now set.

**To reset the Upper/Lower Limit Position:**

Use the UP or DOWN button to move the desk to any new positon. Press and hold the “S” button until the LED display flashes “S-“ once and let go of the button. Then press and release the button in succession x6 until the display changes to “555”. After a few seconds, the display automatically will change back to the numbered height positon. The upper and lower limits are now removed.

**Note:** After the upper and lower limits are set, the previous memory positions (1, 2, and 3) may be outside the new range of movement. If so, simply reset the memory positions.

**Note:** A reset procedure requires adjusting the base to the lowest position. Please ensure that you allow the proper clearance below the desk base.

**Note:** If you attempt to revise a previously set upper or lower limit and it is outside the existing range, you need to remove the previously set upper/lower limits first.

**Note:** The minimum and maximum height range can be adjusted as often as needed. Be sure to follow the reset process before setting new minimum/maximum height range.
ERROR CODES: MY-HITE

<table>
<thead>
<tr>
<th>Error code</th>
<th>Explanation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>E01-E06</td>
<td>Power Current error</td>
<td>The hand controller displays E01-E06, all columns stop. Pressing any key displays RST. Disconnect from power and check power cord is securely attached to a grounded 110V outlet. Reconnect, the display should show current height.</td>
</tr>
<tr>
<td>E07-E12</td>
<td>Overheating protection</td>
<td>The hand controller displays E07-E12, all columns stop. Pressing any key displays RST. The system needs to cool down. Check the load on the table does not exceed limits. (220 lbs straight, 330 lbs corner)</td>
</tr>
<tr>
<td>E13</td>
<td>Communication outage between computer, legs and display.</td>
<td>The hand controller displays E13, all columns stop. Check connection of legs &amp; display to central computer. All legs and display must be correctly connected to the computer.</td>
</tr>
<tr>
<td>H01</td>
<td>Overheating protection</td>
<td>The hand controller displays H01. All columns stop &amp; display keys do not function. Disconnect from power and reconnect after 3 minutes. The display should show current height. Check the load on the table does not exceed limits. (220 lbs straight, 330 lbs corner)</td>
</tr>
</tbody>
</table>

FAQ

One leg does not move or does not move at the same rate/height with the other leg(s).

- If the height difference between legs during adjusting process exceeds 3/8”, you may see error code E08. Check the load on the table does not exceed limits. (220 lbs straight, 330 lbs corner) The system will need to cool down.
- If the height difference between legs during adjusting process exceeds 3/8” combined with a loud noise & there is no error code on the display, the problem may be in the drive parts. Please document the problem (video of table in motion is best, along with photos of packaging and shipping label) and submit a request to Customer Service for review.
- If one or more legs do not move at all there may be a bad contact between the leg(s) and the central computer & display. Double check all connections from the leg(s) to the computer and display as well as the connection of the computer to the power outlet.

During the operation process, the hand controller doesn’t have digital or other display.

- If the keys on the controller function, while there is no digital display, disconnect from power and reconnect after 3 minutes.
- If the keys on the controller do not function, while there is no digital display, please replace the controller or check to ensure the input voltage is correct.

There is noise during the adjusting process.

- Check the load on the table does not exceed limits. (220 lbs straight, 330 lbs corner)
- During assembly the base, crossbeams and other elements are not installed level and square. This can cause the structure to move and the base or beam and make noise. Please assemble table according to the sequence in the instruction manual.

General tips:

Follow assembly instructions closely  
Do not overload the tables  
Use the glides to properly level the table before use  
Before first use, adjust table to the lowest position and hold until RST is displayed on the controller.  
If, after trouble shooting the problem persists, contact Customer Service for further assistance. Video of the problem is best, with photos of the product packaging and shipping label.  
Any modification of the product, other than troubleshooting steps here, will void the warranty.